

**New York State Coalition Against Domestic Violence  
2009 Domestic Violence Handbook**

**Domestic Violence Programs - Listed By County**

The following is a list of domestic violence programs in New York State. These programs are listed by county except for the programs in New York City's five boroughs. These programs are listed separately under New York City. Most programs have a 24-hour hotline that you can call anytime to speak with someone.

You do not have to give your name, and everything you say is confidential. The only time information will not be kept confidential is if you report that your children are being abused or neglected. If you give your name and tell the hotline worker about the abuse or neglect of a child, it may be reported to Child Protective Services/ Administration for Children's Services (CPS/ACS). In turn, CPS/ACS must investigate the report.

If you need a place to go, most counties provide emergency shelter for victims of domestic violence and their children through local domestic violence programs. If your county does not have a shelter, the domestic violence program may be able to assist you in finding a safe place for you and your children. In addition, a domestic violence program can provide crisis intervention, counseling, support groups, public assistance, advocates and legal advocates who can go with you to court. Some programs also have support services for children. Residential domestic violence programs have a 90-day stay limit, although many counties only permit more limited stays.

You can also call the 24-hour Domestic and Sexual Violence Hotline. If you need to speak to someone in Spanish, the 24-Hour Spanish Domestic and Sexual Violence Hotline number is 1-800-942-6908. In New York City, the 24-hour hotline number is 1-800-621-HOPE (1-800-621-4673), where you can reach advocates who speak both English and Spanish. All three hotlines answer calls in languages other than English and Spanish and have separate TTY Hotline numbers. (See *Telephone and Internet and Computer Safety* for information on safer ways to contact domestic violence programs).

**New York State Domestic and Sexual Violence Hotlines**

1-800-942-6906

TTY 1-800-818-0656

1-800-942-6908 (SPANISH)

TTY 1-800-780-7660 (SPANISH)

**New York City Gay & Lesbian Anti-Violence Project**

Spanish & English Hotline (212) 714-1141

Spanish & English TTY (212) 714-1134

## New York State Domestic Violence Program List

County	Organization Name	Hotline Number	Hotline Hours	TTY
Albany	Equinox, Inc.	(518) 432-7865	24 hrs	
Albany	HATAS of the Capital District	(518) 463-2124	24 hrs	
Allegany	Accord Corporation	(800) 593-5322	24 hrs	
Bronx	Community Program-Safe Horizon	(800) 621-HOPE	24 hrs	
Bronx	New Day Shelter I/II	(800) 621-HOPE	24 hrs	
Bronx	Violence Intervention Program, Bronx Companeras	(800) 664-5880	24 hrs	(800) 780-7660
Bronx	Violence Intervention Program, Bronx Morivivi	(718) 237-1337	24 hrs	
Bronx	Willow House Shelter - Safe Horizon	(800) 621-HOPE	24 hrs	
Broome	SOS Shelter	(607) 754-4340	24 hrs	(607) 754-4341
Cattaraugus	Cattaraugus Community Action	(888) 945-3970	24 hrs	
Cayuga	Cayuga/Seneca Community Action Agency	(800) 253-3358	24 hrs	
Chautauqua	Salvation Army DV/RC Program	(800) 252-8748	24 hrs	
Chemung	Salvation Army Safehouse	(607) 732-1979	24 hrs	
Chenango	Catholic Charities of Chenango County	(607) 336-1101	24 hrs	
Clinton	STOP Domestic Violence/ BHSN	(518) 563-6904	24 hrs	
Columbia	Columbia-Greene Domestic Violence Pgm.	(518) 943-9211	24 hrs	
Cortland	YWCA's Aid to Victims of Violence	(800) 336-9622	24 hrs	
Delaware	Safe Against Violence	(866) 457-7233	24 hrs	
Dutchess	Grace Smith House	(845) 471-3033	24 hrs	
Dutchess	Battered Women's Family Services Inc.	(845) 485-5550	24 hrs	
Erie	Hispanics United of Buffalo	(716) 481-8867	24 hrs	
Erie	BE SAFE DV Bureau District Atty	(716) 858-4630	M-F 9-5	
Erie	Haven House	(716) 884-6000	24 hrs	
Erie	Crisis Services Advocate Program	(716) 834-3131	24 hrs	
Erie	Family Justice Center of Erie County	(716) 667-5259		
Essex	STOP Domestic Violence/ BHSN	(888) 563-6904	24 hrs	
Franklin	Comlinks	(800) 834-9474	24 hrs	
Fulton	Family Counseling Center of Fulton County	(518) 725-5300	24 hrs	
Genesee	YWCA of Genesee Domestic Violence Pgm.	(585) 343-7513	24 hrs	
Greene	Columbia-Greene Domestic Violence Pgm.	(518) 943-9211	24 hrs	
Hamilton	Hamilton County Domestic Violence Program	(800) 721-8534	24 hrs	
Herkimer	Domestic Violence Program of Herkimer	(315) 866-0458	24 hrs	
Jefferson	Victims Assistance Ctr - Jefferson Cty, Inc.	(866) 782-1855	24 hrs	

County	Organization Name	Hotline Number	Hotline Hours	TTY
Kings	Brooklyn Community Programs – Safe Horizon	(800) 621-HOPE	24hrs	
Kings	Center Against Domestic Violence	(718) 439-1000	24 hrs	
Kings	Domestic Violence Project– Urban Justice	(718) 875-5062	24hrs	
Kings	Food First Family Project	(718) 443-3928	24 hrs	
Kings	HELP R.O.A.D.S.	(718) 922-7980	9-5	
Kings	Horizon's	(212) 262-7655		
Kings	LaFamilia	(718) 287-2657		
Kings	New Hope Emergency Shelter	(800) 621-HOPE	24 hrs	
Kings	Ohel Children's Home and Family Services	(800) 603-6435	24 hrs	
Kings	Park Slope Safe Homes Project	(718) 499-2151	M,T,Th,F 9-5, W 9-9	
Kings	Urban Women's Safe Haven URI	(718) 421-4035	9-5	
Lewis	Opportunities, DV/RC Dept.	(315) 376-4357	24 hrs	
Livingston	Chances & Changes, Inc.	(888) 252-9360	24 hrs	(585) 658-3940
Madison	Victims of Violence	(315) 366-5000	24 hrs	
Monroe	Lifespan-Elder Abuse Prevention Program	(800) 454-5030	24 hrs	
Monroe	Alternatives for Battered Women, Inc.	(585) 232-7353	24 hrs	(585) 232-1741
Montgomery	Domestic Violence Services CCMC	(800) 721-2173	24 hrs	
Nassau	Circulo de la Hispanidad	(516) 889-2849	24 hrs	
Nassau	Nassau County CADV	(516) 542-0404	24 hrs	
New York	Aegis Battered Women's Program	(800) 621-HOPE	24 hrs	
New York	Barrier Free Living, Inc.	(212) 533-4358		
New York	Freedom House	(212) 400-6470		
New York	Genesis	(212) 304-1430	24 hrs	
New York	H.E.L.P. Harbor	(800) 621-HOPE	24 hrs	
New York	H.E.L.P. Haven	(800) 621-HOPE	24 hrs	
New York	Henry Street Settlement	(212) 577-7777	24 hrs	
New York	Manhattan Community Programs – Safe Horizon	(800) 621-HOPE	24hrs	
New York	New York Asian Women's Center	(888) 888-7702	24 hrs	
New York	NYANA Center for Women and Families	(888) 242-5838	9-5	
New York	NYC Gay & Lesbian Anti-Violence Project	(212) 714-1141	24 hrs	(212) 714-1134
New York	Safe Horizon, Inc.	(800) 621-HOPE	24 hrs	
New York	Sanctuary for Families	(212) 349-6009	9 - 5	
New York	STEPS to End Family Violence	(212) 491-0023	8-7	(212) 410-0824
New York	Urban Women's New Beginnings	(212) 690-6490	24 hrs	
New York	Urban Women's Retreat	(212) 690-6490	24 hrs	

County	Organization Name	Hotline Number	Hotline Hours	TTY
New York	Violence Intervention Program, Companeras	(800) 664-5880	24 hrs	(800) 780-7660
New York	Violence Intervention Program, Morivivi	(800) 664-5880	24 hrs	(800) 780-7660
Niagara	Alternatives to Domestic Violence	(716) 433-6716	24 hrs	
Niagara	Passage Pgm. Family/Children's Svcs.	(716) 285-6984	24 hrs	
Niagara	YWCA of the Tonawandas - Domestic Violence Pgm.	(716) 692-5643	24 hrs	
Oneida	YWCA Domestic Violence & Sexual Violence Prg.	(315) 797-7740	24 hrs	(315) 797-7740
Onondaga	Domestic Violence Prevention Education Program	(315) 427-3315	8:30-4:30	
Onondaga	Salvation Army of the Syracuse Area	(315) 479-1332	24 hrs	
Onondaga	Vera House, Inc.	(315) 468-3260	24 hrs	
Ontario	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	
Orange	Orange County Safe Homes Project	(888) 503-HOPE	24 hrs	
Orleans	ROI - Domestic Violence Program	(866) 314-7233	24 hrs	
Orleans	Orleans County Dept. of Social Svcs.	(866) 314-7233	24 hrs	(585) 589-3170
Oswego	Services to Aid Families	(315) 342-1600	24 hrs	
Otsego	Violence Intervention Program	(607) 432-4855	24 hrs	(607) 432-4855
Putnam	Women's Resource Center	(845) 628-2166	24 hrs	
Queens	Allen Women's Resource Center	(718) 739-6202	24 hrs	
Queens	Queens Legal Svcs. DV Project	(718) 657-0424	24 hrs	
Queens	Safe Horizon, Project Oasis	(800) 621-HOPE	24 hrs	
Queens	Violence Intervention Program/Morivivi	(800) 664-5880	24 hrs	
Queens	Violence Intervention Program/Queens Companeras	(800) 664-5880	24 hrs	
Rensselaer	Unity House: Emergency Services	(518) 272-2370	24 hrs	
Richmond	Safe Passage at Seamen's Society for Children and Families	(718) 273-2727	24 hrs	
Richmond	Safe Horizon, Staten Island Comm. Prg.	(800) 621-HOPE	24 hrs	
Richmond	Staten Island Oasis	(800) 621-HOPE	24 hrs	
Rockland	Rockland Family Shelter	(845) 634-3344	24 hrs	(877) 261-6608
Saratoga	Domestic Violence and Rape Crisis Services of Saratoga County	(518) 584-8188	24 hrs	
Saratoga	Domestic Violence Advocacy Program	(518) 664-4008	9 - 5	
Schenectady	YWCA of Schenectady	(518) 374-3386	24 hrs	
Schoharie	Domestic Violence Program of Schoharie County	(518) 234-3581	24 hrs	

County	Organization Name	Hotline Number	Hotline Hours	TTY
Schuyler	Catholic Charities First Step	(607) 742-9629	24 hrs	
Seneca	Community Counseling Center	(800) 688-7188	24 Hrs.	
Seneca	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	
St.Lawrence	St. Lawrence Valley Renewal House	(315) 379-9845	24 hrs	
Steuben	The Net Shelter & Domestic Abuse Program	(800) 286-3407	24 hrs	
Suffolk	Brighter Tomorrows, Inc.	(631) 395-1800	24 hrs	
Suffolk	Family Counseling Service	(631) 288-1954	24 hrs	
Suffolk	Suffolk County CADV	(631) 666-8833	24 hrs	(631) 233-3626
Suffolk	The Retreat, Inc.	(631) 329-2200	24 hrs	
Suffolk	Victims Information Bureau of Suffolk	(631) 360-3606	24 hrs	(631) 360-3606
Sullivan	Safe Passage	(845) 292-5700	24 hrs	
Tioga	A New Hope Center	(800) 696-7600	24 hrs	
Tompkins	The Advocacy Center of Tompkins County	(607) 277-5000	24 hrs	
Ulster	Family Domestic Violence Services	(845) 338-2370	24 hrs	
Warren	Domestic Violence Project	(518) 793-9496	24 hrs	
Washington	Domestic Violence Project	(518) 793-9496	24 hrs	
Wayne	Victim Resource Ctr. of the Finger Lakes	(800) 456-1172	24 hrs	
Westchester	My Sisters' Place	(800) 298-SAFE	24 hrs	(914) 969-1355
Westchester	Northern Westchester Shelter	(914) 238-2800	24 hrs	
Westchester	Westchester County Office for Women	(914) 995-5972	9-5	
Wyoming	Wyoming County Domestic Violence Project	(585) 786-8904	8-4 M-F	
Yates	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	
Yates	Rape & Abuse Crisis Svc. of the Finger Lakes	(315) 536-2897	24 hrs	

**New York State Domestic and Sexual Violence Hotlines**

1-800-942-6906

TTY 1-800-818-0656

1-800-942-6908 (SPANISH)

TTY 1-800-780-7660 (SPANISH)

### Additional New York State Resource Organizations

Organization Name	Phone Number
New York State Coalition Against Domestic Violence	(518) 482-5465
Growing up Healthy Hotline/Maternal and Child Health Hotline	(800) 522-5006
Lifenet for Mental Health and Domestic Violence- English	(800) 543-3638
Lifenet for Mental Health and Domestic violence- Spanish	(877) 298-3373
New York City Gay & Lesbian Anti-Violence Project	(212) 714-1141
New York State Child Abuse and Maltreatment Reporting Center	(800) 522-5006
New York State Child Abuse Mandated Reporters Express Line	(800) 635-1522
New York State HIV/AIDS Information Services	(800) 541-AIDS/2437
New York State Homeless Shelter Emergency Assistance Unit	(800) 994-6494
New York State Immigration Hotline (OTDA)	(800) 566-7636 or (212) 419-3737
New York State Office for the Aging Senior Citizens Hotline	(800) 342-9871
New York State Office for the Prevention of Domestic Violence	(518) 457-5800
New York State Office of Alcoholism and Substance Abuse Services (OASAS)	(800) 522-5353
New York State Office of Temporary and Disability Assistance (OTDA)	(800) 342-3009
Legal Momentum Immigrant Women Program (National Number)	(202) 326-0040
Prevention Information Resource Center and Parent Helpline	(800) 342-PIRC/7472
Victim Information and Notification Everyday (VINE)	(888) VINE-4NY/846-3469
Crime Victim's Board Hotline	(800) 247-8035

#### **New York State Crime Victims Board**

Provides financial compensation to crime victims for certain expenses related to their victimization.

Crime Victim's Board Hotline **(800) 247-8035**

Main Office, Albany **(518) 457-8727**

New York City Office **(718) 923-4325**

Buffalo Office **(716) 847-7992**

For a complete listing of counties that have Integrated Domestic Violence Court operations in New York state please visit the Center for Court Innovation's website at [www.courtinnovation.org](http://www.courtinnovation.org)