

New York State Coalition Against Domestic Violence 2004 Domestic Violence Handbook

Program Listing By County

If you or someone you know is experiencing or has experienced domestic violence, you can contact the domestic violence program nearest you. There are domestic violence services available in every county in the state (see Domestic Violence Program list).

These local programs provide services to victims of domestic violence. Their services are confidential, and available to all victims of domestic violence regardless of age, race, religion, sexual orientation, class, immigration status or physical ability. Specific services may vary from one community to another, but most programs offer the following core services: 24-hour (except where noted) support and information hotlines, safety planning, advocacy, information, referrals, counseling, support groups, legal advocacy, hospital and court accompaniment and emergency shelter. You can talk to an advocate at your local domestic violence program about your options. Remember you do not have to stay in a shelter to get help from a domestic violence program.

The New York State Office of Children and Family Services (OCFS) licenses and issues operating certificates to residential domestic violence programs (shelters, safe dwellings, and safe homes) to provide temporary shelter, emergency services and care to victims of domestic violence. Licensed residential programs must operate in accordance with OCFS domestic violence regulations.

There are other service providers and programs providing domestic violence services that do not meet the definitions of licensed residential or approved non-residential programs and therefore are not listed. There are also programs offering related services that some women who are abused request, such as legal, immigration, and substance abuse services, among others, which are not listed for the same reason.

These other programs and services vary considerably in scope, quality and outlook. The Coalition recommends calling the local programs listed to get referrals and information about other programs and services.

The New York State Coalition Against Domestic Violence (NYSCADV) makes no representation, expressed or implied, as to the accuracy of local service provider telephone numbers. Reasonable efforts were made at the time of this publication to verify service provider telephone numbers.

If you have difficulty reaching your local program or need assistance in another language call toll-free

The New York State Domestic Violence Hotline

1-800-942-6906

TTY 1-800-818-0656

1-800-942-6908 (SPANISH)

TTY 1-800-780-7660 (SPANISH)

New York State Domestic Violence Program List

County	Organization Name	Hotline Number	Hotline Hours	TTY
Albany	Equinox, Inc.	(518) 432-7865	24 hrs	
Albany	HATAS of the Capital District	(518) 463-2124	24 hrs	
Allegany	Accord Corporation	(800) 593-5322	24 hrs	
Bronx	Safe Horizon-Community Program	(800) 621-HOPE	24 hrs	
Bronx	Violence Intervention Program, Inc.	(800) 664-5880	24 hrs	(800) 780-7660
Bronx	Safe Horizon-Willow House Shelter	(800) 621-HOPE	24 hrs	
Bronx	Family Violence Hotline/JBFCS	(718) 237-1337	24 hrs	
Bronx	New Day Shelter	(800) 621-HOPE	24 hrs	
Broome	SOS Shelter	(607) 754-4340	24 hrs	(607) 754-4341
Cattaraugus	Cattaraugus Community Action	(888) 945-3970	24 hrs	
Cayuga	Cayuga/Seneca Community Action Agency	(800) 253-3358	24 hrs	
Chautauqua	Salvation Army DV/RC Program	(800) 252-8748	24 hrs	
Chemung	Salvation Army Safehouse	(607) 732-1979	24 hrs	
Chenango	Catholic Charities of Chenango County	(607) 336-1101	24 hrs	
Clinton	STOP Domestic Violence/ BHSN	(518) 563-6904	24 hrs	
Columbia	Columbia-Greene Domestic Violence Pgm.	(518) 943-9211	24 hrs	
Cortland	YWCA's Aid to Victims of Violence	(800) 336-9622	24 hrs	
Delaware	Safe Against Violence	(866) 457-7233	24 hrs	
Dutchess	Grace Smith House	(845) 471-3033	24 hrs	
Dutchess	Family Services Inc.	(845) 485-5550	24 hrs	
Erie	Hispanics United of Buffalo	(716) 481-8867	24 hrs	
Erie	Erie County District Attorney's Office	(716) 858-2424	M-F 9-5	
Erie	Haven House	(716) 884-6000	24 hrs	
Erie	Suicide Prevention and Crisis Service Inc.	(716) 834-3131	24 hrs	(716) 834-3131
Erie	Developmentally Disabled Community Svcs.	(716) 877-1111	M-F 4-10; Sa/Su 2-7	(716) 883-3112
Essex	STOP Domestic Violence/ BHSN	(888) 563-6904	24 hrs	
Franklin	Comlinks	(800) 834-9474	24 hrs	
Fulton	Family Counseling Center of Fulton County	(518) 725-5300	24 hrs	
Genesee	YWCA of Genesee Domestic Violence Pgm.	(585) 343-7513	24 hrs	
Greene	Columbia-Greene Domestic Violence Pgm.	(518) 943-9211	24 hrs	
Hamilton	Hamilton County Domestic Violence Program	(800) 721-8534	24 hrs	
Herkimer	Domestic Violence Program of Herkimer	(315) 866-0458	24 hrs	
Jefferson	Victims Assistance Ctr - Jefferson Cty, Inc.	(866) 782-1855	24 hrs	
Kings	HELP R.O.A.D.S.	(718) 922-7980	9-5	
Kings	Food First Family Project	(718) 443-3928	24 hrs	
Kings	Ohel Children's Home and Family Services	(800) 603-6435	24 hrs	
Kings	Safe Horizon	(800) 621-HOPE	24 hrs	
Kings	Family Violence Hotline/JBFCS	(718) 237-1337	24 hrs	
Kings	Center Against Domestic Violence	(718) 439-1000	24 hrs	
Kings	New Hope Emergency Shelter	(800) 621-HOPE	24 hrs	
Kings	Park Slope Safe Homes Project	(718) 499-2151	M,T,Th,F 9-5, W 9-9	

County	Organization Name	Hotline Number	Hotline Hours	TTY
Kings	URI/Womens Safe Haven	(718) 421-4035	9-5	
Kings	Connect, Inc.	(212) 683-0605	9-5	
Lewis	Opportunities, DV/RC Dept.	(315) 376-4357	24 hrs	
Livingston	Chances & Changes, Inc.	(888) 252-9360	24 hrs	(585) 658-3940
Madison	Victims of Violence	(315) 366-5000	24 hrs	
Monroe	Lifespan-Elder Abuse Prevention Program	(800) 454-5030	24 hrs	
Monroe	Alternatives for Battered Women, Inc.	(585) 232-7353	24 hrs	(585) 232-1741
Montgomery	Domestic Violence Services CCMC	(800) 721-2173	24 hrs	
Nassau	Circulo de la Hispanidad	(516) 889-2849	24 hrs	
Nassau	Nassau County CADV	(516) 542-0404	24 hrs	
New York	Henry Street Settlement	(800) 621-HOPE	24 hrs	
New York	H.E.L.P. Haven	(800) 621-HOPE	24 hrs	
New York	New York Asian Women's Center	(888) 888-7702	24 hrs	
New York	NYC Gay & Lesbian Anti-Violence Project	(212) 714-1141	24 hrs	(212) 714-1134
New York	STEPS to End Family Violence	(212) 410-4200	8-7	(212) 410-0824
New York	Sanctuary for Families	(212) 349-6009	9 - 5	
New York	Urban Women's Retreat	(212) 690-6490	24 hrs	
New York	New York Association for New Americans	(888) 242-5838	9-5	
New York	Safe Horizon, Inc.	(800) 621-HOPE	24 hrs	
New York	Violence Intervention Program, Inc.	(800) 664-5880	24 hrs	(800) 780-7660
New York	Aegis Battered Women's Program	(800) 621-HOPE	24 hrs	
New York	Barrier Free Living, Inc.	(212) 533-4358	24 hrs	(212) 533-4632
New York	H.E.L.P. Harbor	(800) 621-HOPE	24 hrs	
New York	Alianza Dominicana, Inc./Project Faith	(888) 343-4866	24 hrs	
New York	Genesis/JBFCS	(212) 714-2225	24 hrs	
New York	Family Violence Hotline/JBFCS	(718) 237-1337	24 hrs	
Niagara	YWCA Tonawanda Domestic Violence Pgm.	(716) 692-5643	24 hrs	
Niagara	Passage Pgm. Family/Children's Svcs.	(716) 285-6984	24 hrs	
Niagara	YWCA of Niagara Domestic Violence Pgm.	(716) 433-6716	24 hrs	
Oneida	YWCA Domestic Violence & Sexual Violence Prg.	(315) 797-7740	24 hrs	(315) 797-7740
Onondaga	Salvation Army of the Syracuse Area	(315) 479-1332	24 hrs	
Onondaga	Vera House, Inc.	(315) 468-3260	24 hrs	
Onondaga	Spanish Action League	(315) 475-6153	8:30-4:30	
Ontario	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	
Orange	Orange County Safe Homes Project	(888) 503-HOPE	24 hrs	
Orleans	Rural Opportunities, Inc.	(866) 314-7233	24 hrs	
Orleans	Orleans County Dept. of Social Svcs.	(866) 314-7233	24 hrs	(585) 589-3170
Oswego	Services to Aid Families	(315) 342-1600	24 hrs	
Otsego	Violence Intervention Program	(607) 432-4855	24 hrs	(607) 432-4855
Putnam	Women's Resource Center	(845) 628-2166	24 hrs	
Queens	Allen Women's Resource Center	(718) 739-6202	24 hrs	
Queens	Transition Center/JBFCS	(718) 520-8045	24 hrs	

County	Organization Name	Hotline Number	Hotline Hours	TTY
Queens	Family Violence Hotline/JBFCS	(718) 237-1337	24 hrs	
Queens	Queens Legal Svcs. Domestic Violence Proj.	(718) 657-0424	24 hrs	
Queens	Safe Horizon, Project Oasis	(800) 621-HOPE	24 hrs	
Rensselaer	Unity House: Emergency Services	(518) 272-2370	24 hrs	
Richmond	Safe Horizon, Project Oasis	(800) 621-HOPE	24 hrs	
Richmond	Safe Horizon, Staten Island Community Prg.	(800) 621-HOPE	24 hrs	
Richmond	Family Violence Hotline/JBFCS	(718) 237-1337	24 hrs	
Richmond	Seamen's Society for Children and Families	(718) 273-2727	24 hrs	
Rockland	Rockland Family Shelter	(845) 634-3344	24 hrs	(877) 261-6608
Saratoga	Domestic Violence and Rape Crisis Services of Saratoga County	(518) 584-8188	24 hrs	
Saratoga	Domestic Violence Advocacy Program	(518) 664-4008	9 - 5	
Schenectady	YWCA of Schenectady	(518) 374-3386	24 hrs	
Schoharie	Catholic Charities of Schoharie County	(518) 234-2231	24 hrs	
Schuyler	Catholic Charities First Step	(607) 742-9629	24 hrs	
Seneca	Community Counseling Center	(800) 688-7188	24 Hrs.	
Seneca	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	
St. Lawrence	St. Lawrence Valley Renewal House	(315) 379-9845	24 hrs	
Steuben	The Net Shelter & Domestic Abuse Program	(800) 286-3407	24 hrs	
Suffolk	The Retreat, Inc.	(631) 329-2200	24 hrs	
Suffolk	Brighter Tomorrows, Inc.	(631) 395-1800	24 hrs	
Suffolk	Suffolk County CADV	(631) 666-8833	24 hrs	(631) 233-3626
Suffolk	Nassau/Suffolk Law Services Committee	(631) 232-2400	9-5	
Suffolk	Victims Information Bureau of Suffolk	(631) 360-3606	24 hrs	(631) 360-3606
Suffolk	Family Counseling Service	(631) 288-1954	24 hrs	
Sullivan	Safe Passage	(845) 292-5700	24 hrs	
Tioga	A New Hope Center	(800) 696-7600	24 hrs	
Tompkins	The Advocacy Center of Tompkins County	(607) 277-5000	24 hrs	
Ulster	Family Domestic Violence Services	(845) 338-2370	24 hrs	
Warren	Domestic Violence Project	(518) 793-9496	24 hrs	
Washington	Domestic Violence Project	(518) 793-9496	24 hrs	
Wayne	Victim Resource Ctr. of the Finger Lakes, Inc.	(800) 456-1172	24 hrs	
Westchester	My Sisters' Place	(800) 298-SAFE	24 hrs	(914) 969-1355
Westchester	Northern Westchester Shelter	(888) 438-8700	24 hrs	
Westchester	Westchester County Office for Women	(914) 995-5972	9-5	
Wyoming	Wyoming County Domestic Violence Project	(585) 786-8909	8-4 M-F	
Wyoming	Community Action Family & Youth Services			
Yates	Rape & Abuse Crisis Svc. of the Finger Lakes	(315) 536-2897	24 hrs	
Yates	Family Counseling Svc. of the Finger Lakes	(800) 695-0390	24 hrs	