




New York State Report

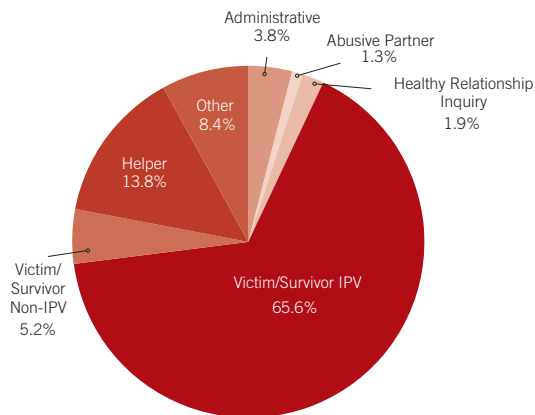
Based on The Hotline's contacts documented January – December 2018

In 2018, the National Domestic Violence Hotline documented* **13,028 contacts** from New York. The state ranks 3rd in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts.

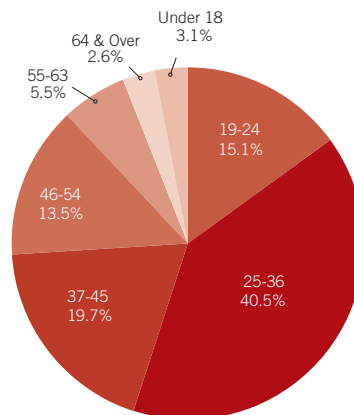
	Phone	10,084
	Chat	2,942
	TTY	0
	Total	13,028

*Contacts documented refers to the calls and online chats where a location was

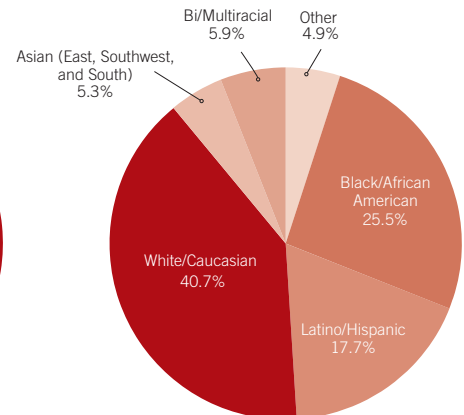
Who is contacting the Hotline from New York?



Contact Type



Victim Age



Caller Ethnicity

Contact Type Definitions:

- Victim/Survivor Intimate Partner Violence (IPV):** A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.
- Victim/Survivor Non-IPV:** A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.
- Healthy Relationship Inquiry:** A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.
- Abusive Partner:** A contact who engages in a pattern of behavior to establish power and control over an intimate partner.
- Other:** A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services.

NOTE: This contact type excludes wrong numbers

Top 10 Cities by Contact Volume

1. New York	28.3%
2. Brooklyn	12.6%
3. Bronx	9.2%
4. Queens Village	4.2%
5. Buffalo	3.4%
6. Rochester	2.4%
7. Albany	2.2%
8. Long Island City	1.8%
9. Staten Island	1.7%
10. Syracuse	1.7%
Total:	67.4%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What Victims Are Experiencing

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

26%

Economic/Financial Abuse

control finances, ruin credit, etc.

16%

Digital Abuse

steal passwords, constant texts, etc.

10%

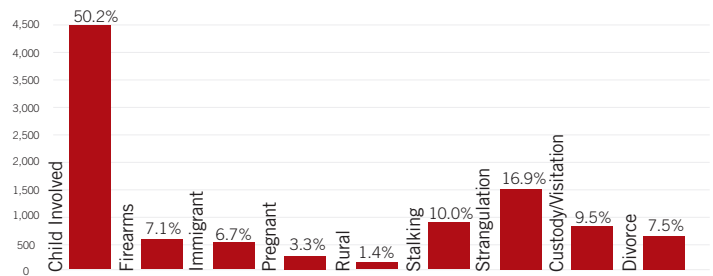
Sexual Abuse

rape, exploitation, coercion, etc.



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Most Commonly Disclosed Special Factors in Victim/Survivor' Experiences



Victim/Survivor Needs

Commonly Requested Services:

DV Shelter	2,946	29.7%
Legal Advocacy	2,742	27.7%
Individual Professional Counseling	2,100	21.2%
DV Support Groups	1,157	11.7%
Legal Representation	800	8.1%
Protective/Restraining Order	910	9.2%



Referrals to Local Service Providers

12,912

Offers to Direct Connect

3,729

Referrals to Other Resources

7,211

Most-REFERRED Resources

1. WomensLaw.org
2. 211 - United Way
3. Safe Horizons - Bed line
4. Aunt Bertha
5. GoodTherapy.org

This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.